

Consumer Representatives for the Lumos Stakeholder Reference Group

The Lumos project team are seeking nominations for two NSW Consumer Representatives with experience or interest in ensuring that innovative health programs meet the needs of consumers.

What is Lumos?

The Lumos program links data from across general practice, hospital, and other health care settings providing an end to end overview of the patient journey. The program is now entering the scale-up phase with over 200 general practices participating. We are keen to expand input into the program's roll out and consumer involvement is essential as we look to build a social license. We are calling for applications from experienced consumer representatives for the Lumos Stakeholder Reference Group.

Lumos Stakeholder Reference Group (SRG)

The SRG is a key Lumos committee to share perspectives, risks and concerns, ideas, and best practice to build public trust in Lumos. The first scale-up linkage has recently been completed with over 1.5 million patient records, and this committee provides guidance on building trust and acceptability of the program with the general public. The SRG has representation from the NSW Ministry of Health, Local Health Districts, Primary Health Networks, General Practices, and Aboriginal community members.

Consumer Representative Role

We are seeking two Consumer Representatives for the SRG for a period of 22 months. Applicants must understand the needs of healthcare consumers in NSW, and effectively communicate consumer perspectives to guide decision-making in meetings.

The Consumer Representatives are required to:

- Actively participate in meetings, including:
 - Advising on the needs, perspectives and interests of patients and/or carers in the NSW Health System
 - Influencing the direction of Lumos to maximise benefits to consumers
 - Providing guidance in building social acceptability of the program.
- Attend the SRG meetings which occur three times every year for two hours.
- Participate in meeting briefings and debriefings with a Lumos team member, as required.
- Review meeting papers before meetings.

We value the time and experiences brought by Consumer Representatives, and Representatives will be reimbursed for their time.

Selection Criteria

Successful applicants for this role will have:

- Experience or an understanding of patient privacy, or building public trust and acceptability of healthcare initiatives;
- Experience or an understanding of equity and access to care;
- An understanding of what matters to consumers and/or carers;
- Experience as a patient or carer with chronic disease or frailty in the NSW Health System is preferred.
- Experience as a Consumer Representative, and connections with a diverse range of health consumers.

We encourage Consumer Representatives from diverse backgrounds to apply, and we will provide training to orientate the successful applicants to the Lumos program.

How to apply

To apply, please email your CV and a response to each of the five selection criteria above to Lumos@health.nsw.gov.au. Criterion responses should be less than 200 words each. Applications close 11 September 2020. Please contact Genevieve Langron via Genevieve.langron@health.nsw.gov.au or 9461 7482 if you require further information.